

Granit 1910i and 1911i Standard SKU EOL and Replacement

Honeywell is announcing the retirement of the Granit™ 1910i and 1911i SKUs, with direct replacement and upgrade to Granit XP 1990i and Granit XP 1991i SKUs.

REASON FOR RETIREMENT

Granit 1910/11i products have long offered premium durability and utility for scanning applications in environments with treatment too harsh for general purpose scanners to perform reliably. With the release of the higher-performing, direct replacement Granit XP 1990/91i SR and XR models, the legacy Granit 1910/11i models are now approaching end of life.



RETIRED PART NUMBERS

See the Excel table for a list of SKUs affected by this notice. It is possible that some custom SKUs may not be shown in the list. Honeywell reserves the right to include omitted SKUs in this retirement, even if the SKU is not specifically listed in this notice. Those omitted SKUs are subject to the terms specified within this document. If you are unsure of a specific SKU, please contact your Honeywell representative.



This announcement will serve as the formal communication that the listed SKUs will no longer be available for resale in accordance with the Service Time Line (shown below).

FOR GRANIT 1910/11i SUPPORT INFORMATION

For additional materials to support Granit 1910/11i, including manuals, downloads, and sales resources, please visit the product webpage [HERE](#).

HONEYWELL OFFERS GRANIT XP 1990/91i AS A REPLACEMENT FOR THE GRANIT 1910/11i

Drop-in replacement and backwards/forwards compatibility with existing Granit applications, accessories, and configuration programming makes it simple to migrate to the new, higher performance Granit XP scanners.

ABOUT THE GRANIT XP 1990/91i

Released earlier in 2020, the next-generation Granit XP 1990/91i SR and XR models offer premium scanning performance and best-in-class durability. The one-meter tumble test is an excellent

indication of day-in, day-out drops from typical working height; Granit's 7,000 tumble specification is 40% greater than the competition, ensuring premium reliability. An unparalleled 10' drop ensures durability for vehicle and dock deployments, and IP65/67 sealing offers broad applicability for outdoor and wet working environments. The rugged, recessed scan window positively addresses an otherwise common failure point for industrial scanners.

For additional information, please visit the Granit XP product page [HERE](#).

REGIONS AFFECTED

- | | |
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| ☒ Asia Pacific (APAC) | ☒ Middle East, Turkey, Africa (META) |
| ☒ Europe (EU) | ☒ Latin America (LATAM) |
| ☒ Greater China (GrCH) | ☒ North America (NA) |

TIMELINE OF EVENTS

The following timeline pertains to all retired Granit 1910/11i scanners. These dates are subject to change based on availability. Last time buy orders are non-cancellable and non-returnable. For final orders placed under last time buy, distributors are advised only to order with firm reseller back orders.

ANNOUNCEMENT	TIMELINE	DATE
Stock Rotation Request	Honeywell will not accept requests for stock rotations after this date	April 15 2021
Stock Rotation Return	Honeywell must receive all final stock rotated units by this date	May 7 2021
Last Time Buy	Honeywell will not accept hardware orders after this date	May 15 2021
Last Time Ship	Honeywell will not ship product after this date	June 30 2021

SERVICE SECTION

BEST PRACTICES - PREPARING FOR SERVICE RETIREMENT

- **Plan** – Proactively plan a technology refresh. The earlier you plan, the easier it is to protect your current assets, budget for the future and adopt new technology.
- **Protect** – Purchase a service contract that will protect your mission critical assets and your bottom line by providing predictable repair costs, preventative maintenance and updates to software and firmware.
- **Extend** – Extend your current contract and manage your assets to the end of their useful life.

SERVICE TIMELINE

ANNOUNCEMENT	TIMELINE	DATE
Last Day One Contract	Honeywell will not accept Day1 Full Comprehensive Contracts after this date	AUGUST 31 2021
Last 5 Year Contract	Honeywell will not accept 5 year contract orders after this date	IMMEDIATELY
Last Service Renewal	Honeywell will not accept service contract orders after this date	DECEMBER 31 2023
Last Contract Service	Honeywell will not service product under contract after this date	DECEMBER 31 2024
Last Software Update	Honeywell will not provide any additional update to its voice or software products after this date	DECEMBER 31 2024
End of Hardware Service	Honeywell will not offer service product under contract, sell spare parts, or provide rentals or hardware maintenance after this date	DECEMBER 31 2024
End of Software and Technical Support	Honeywell will not offer technical support after this date.	DECEMBER 31 2025

SERVICE COMMITMENT

Honeywell will provide technical support, software updates and hardware maintenance to the best of its ability on discontinued hardware and software products throughout the life of existing warranties and service contracts. Ability to service and support units may be disrupted due to component obsolescence beyond Honeywell's control.

FOR MORE INFORMATION

Honeywell is committed to providing you with a superior level of customer service. Please contact your Honeywell representative for additional information regarding this communication.